

# BRAVE NEW WORLDMARK

clicking towards paradise

get smarter in your pajamas

mum's the word privacy/security issues

# STILLLOt

## Grand Canyon Family Adventure

June 27 - 29, 2003

Package includes two nights' accommodation, entry fee to Grand Canyon National Park, round-trip train ride, motor coach tour, one breakfast and one dinner 9,800 credits for two adults and 70

9,800 credits for two adults and 700 credits per child

#### Footloose in New Orleans May 12 - 16, 2003

Package includes four nights' accommodation; city tour and walking tour of French Quarter; daily breakfast and two dinners; airport transfers 12,490 credits per person

## Footloose in the Magical World of Disney

May 24-29, 2003

"Dreams Do Come True" package includes five nights' accommodation at Disney's Caribbean Beach Resort, Orlando, FL; five-day Park Hopper® Pass with unlimited admission to the four parks; five visits to Downtown Disney® Pleasure Island; one dessert reception during IllumiNations: Reflection of Earth®

9,100 credits per person

#### Adventure Club

#### **Golden Escapes in Branson**

April 26 - May 3, 2003

Package includes one resort reception with dinner and entertainment, one tour and three shows including one show with dinner

Entertainment Package: 2950 credits per person

Two-bedroom condo at WorldMark Branson: 10,000 credits

Reservations for WorldMark Branson must be booked through Reservations department

## **London Tour for Couples** May 3 - 10, 2003

Package includes round-trip airfare from Los Angeles, San Francisco or Seattle (air options available from other US gateways) and airport transfers; sixnights' hotel accommodation; tours of London, Canterbury, Dover and Leeds; daily continental breakfast

43,000 credits for two people

All credit rates are based on double occupancy

Call 1-800-457-0103 for reservations.

LONDON, ENGLAND

## Destinations

VICE PRESIDENT OF RESORT OPERATIONS

Dave Herrick

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#### COMMENTS ARE APPRECIATED

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#### RESERVATIONS DEPARTMENT

1-800-457-0103 Mon. – Fri., 6:00 a.m. – 9:00 p.m. PT Sat. & Sun., 6:00 a.m. – 5:00 p.m. PT

(Closed Tues., 2:00 – 3:30 p.m. PT)

1-888-648-7363

ownersupport@worldmarktheclub.com Mon. – Fri., 9:00 a.m. – 6:00 p.m. PT (Closed Tues., 2:00 – 3:30 p.m. PT)

#### TRENDWEST TRAVEL

1-800-953-5511

Mon. – Fri., 8:00 a.m. – 8:00 p.m. PT Sat., 9:00 a.m. – 4:00 p.m. PT (Closed Wed., 2:30 – 4:00 p.m. PT)

#### INTERVAL INTERNATIONAL

Published Exclusively for WorldMark Owners

Service line: 1-877-678-4400 Flexchange recording: 1-800-722-1747

> RESORT CONDOMINIUMS INTERNATIONAL

1-800-585-4833

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## editor's desk

## Better Living Through Technology

ven if (like me) you're an analog person in a digital world, you must admit that technology has made daily life more manageable and the world beyond your front door more accessible. Shopping, for instance, has been so transformed that stepping into a store may soon seem almost quaint. Instead, printed catalogs and e-mail alerts capture our attention, and tooling around the Internet for online bargains has become our national pastime.

Each mode of communication has its own appeals and strengths. Print has the texture and comfort of paper that many of us have come to love and need; e-mail is swift, providing us with those time-sensitive offers; and the Web allows us to transact business day or night without worrying about traffic, parking or changing out of our pajamas.

This month's issue of *Destinations* brings great news of advances in three vital areas: Reservations, Owner Education, and the security of your online information. Our Web sites are constantly being finetuned to deliver the latest in club and resort improvements and our ability to contact you with news and special offers via e-mail is improving. Every enhancement we make is geared toward enriching your experience as an owner.

We hope this issue answers some questions about our technology changes and whets your appetite for what lies ahead. Confucius said, "They must often change who would be constant in happiness or wisdom." We want you to be both happy and wise, and we're making the changes that will ensure that your WorldMark experience is the best that it can be.





MT. BACHELOR, OREGON / 2002 PHOTO CONTEST ENTRY BY J.R. DANDOY



**DESTINATIONS** / January 2003

- A New Look for a New Year
  WorldMark President Gene Hensley introduces a new direction for Destinations.
- Your Home On The Web

  Put up your feet and get comfy as Keith Walsh takes you through everything you need to know about WorldMark online as you go clicking towards paradise.
- Talking About an Evolution

  Owner Education takes a giant step forward so that you can get smarter in your pajamas. Beáta Jachulski Baker walks you through the history of this wonderful owner service.
- Safety in Numbers
  Your data is always secure with WorldMark; Keith Walsh illustrates how mum's the word when it comes to your online safety.

# noteworld mark news



WORLDMARK PARK VILLAGE

## We Have a Winner!

#### comment card drawing

Clinton and Mary Smith of Salem, Oregon, are the latest winners of a three-night WorldMark stay. Their completed comment card was selected in our monthly drawing. You could be the lucky winner next month!

## New Assistant Manager in Fiji

WorldMark Denarau Island welcomes **Angela Ricketts**, who has joined the WorldMark family in Fiji as assistant resort manager. Angela has worked in various management positions at the Outrigger Reef Fiji Resort, South Pacific Forum Secretariat and at the two Shangri-La Hotel locations in Fiji. She received her Bachelor of Arts degree in Fiji and her diploma in hotel management in Switzerland.

## inventory specials

## Be Our Valentine

During the month of February, you can vacation at the following resorts for just four cents per credit. Call the Vacation Planning Center at 1-800-457-0103 to make your reservations.

## MIDWEEK AND LIMITED WEEKENDS

Arrow Point, ID

Bison Ranch, AZ

Branson, MO

Denarau Island, Fiii

Lake of the Ozarks, MO

Pinetop, AZ Running Y, OR

#### MIDWEEK ONLY

Angels Camp, CA Bass Lake, CA Birch Bay, WA Clear Lake, CA Eagle Crest, OR Park Village, WA

Reno, NV

Midweek stays must take place Sunday through Thursday. Reservations at the above resorts are not subject to the 14-day booking window and you may book multiple units. February 14 – 23, 2003 and holidays are excluded.

## what's **new**

Starting with this month's edition of Destinations, you'll notice a tear-out comment card included in every issue. We want to hear from you! By letting us know which articles and features appeal to you the most, we can better serve you.

It's your club and your magazine—let us know what's on your mind!

## We're On Board!

The owners have made their choices for the 2003 WorldMark Board of Directors known: Re-elected incumbents Jack McConnell and John Henley will continue to serve, along with current members Bill Peare, Gene Hensley and Donald Williams. Here are the voting results:

> Jack McConnell 26.218 John Henley 24,395 Ray Johnson 8,359 7.053 Norman K. Bailev Stephen J. Francis 5,379 Michael M. Taylor 5.188

Thank you for your participation in this election.

## **Moving On Up!**

## **New Vice President Peggy Fry**



We announce with great pleasure that Peggy Fry has been appointed to the newly-created position of Vice President of Owner Services. Peggy will oversee all aspects of service delivery within the Vacation Planning Center including Reservations, Special Services, Owner Services, Trendwest Travel and Inventory Management. Peggy and her team will continue to seek new and exciting vacation opportunities for all WorldMark owners. Peggy joined WorldMark in 1992 and has been instrumental in developing the high level of

service that the Vacation Planning Center is known for today. She was the leading architect of the WorldMark credit conversion program which has opened up cruises, European tours, theme park tickets and a wide variety of other vacation opportunities that have added further value to WorldMark ownership.

Congratulations, Peggy!

**Sharing Our Gifts** 

Even in these trying economic times, the employees of Trendwest were most generous in showing their holiday spirit. Throughout the country our sales offices, resorts, regional and corporate offices participated in food drives and gift-giving programs to help provide memorable holidays for the less fortunate in our communities. Some chose to forego their own holiday parties and allocated the money for the charity of their choice.

The WorldMark Reservations department used the creative approach of selling their casual days for \$5 each to raise money for a

domestic violence organization in their "Casual 4 Kids" drive, WorldMark **Reservations Manager Donna Wilson** reported that the successful effort, spearheaded by the WorldMark management staff, brought in over \$1000 in cash along with clothing, toys and personal items for the women and children seeking refuge with the Eastside Domestic Violence Program serving east and north King County in Washington.

Donations to EDVP can be made online at www.edvp.org or by mail: EDVP, P.O. Box 6398, Bellevue, WA 98008-0398.



# spotight

## You must pray that the way be long, full of adventures and experiences. -Constantine Peter Cavafy

intheknow

BY GENE HENSLEY WORLDMARK PRESIDENT

## **Bold New Look,** Same Great Service



This month's cover of Destinations makes quite a first impression, doesn't it? With this issue, which focuses on technology, we herald a new direction for your magazine. As we move forward in this age of instantly accessible information. WorldMark is committed to offering you the best in cutting-edge services. But technology is built to serve people, not vice versa, and we want to assure you that the most important aspect of our service will always be the personal touch for which WorldMark is known industry wide. Every technical advance we make will allow the interaction between individuals to grow in leaps and bounds.

Nothing illustrates this better than our Owner Education Program. One of the things we've learned from you over the years is

that it is sometimes difficult for you to attend the Owner Education class you desire. We have been working diligently to bring Owner Education into your home, so that you can not only attend a class at your convenience, but also have a handy source to utilize to share your knowledge of WorldMark with your family and friends.

We understand that your vacation begins the minute the wheels of your car leave the driveway. To help you better plan your adventures, we will be offering exciting information on your resorts and on the variety of activities available on site and in surrounding areas. We'll also be working closely with our vendors to offer you every possible benefit to ensure your vacation brings you enormous fun and great value from departure to

destination and back again.

WorldMark is your club and this is your magazine. Throughout 2003, we will be striving to make Destinations an entirely new publication based on your feedback. We encourage vou to write to us and share your ideas and opinions. We're here to be of service to you.

## <u>brief</u>

## Speed Up Your **Ownership**

Activate your ownership online by clicking on the "Owners Only" icon on the WorldMark Web page and completing the registration form so you can start reaping the benefits:

- · Check real-time resort availability online day or night
- · Book a reservation online
- · See your current credit balance
- · View vour reservation history
- · Benefit from future enhancements, including account management, reservation updates, e-mail newsletters and special online offers

The features and improvements we're adding to WorldMark on the Web will make it even easier for you to manage your ownership and your vacations. While via phone, our goal is to add as much flexibility and value to your ownership as possible.



TUI AND MIKE MAKE CONTACT / PHOTO BY CAROL DORMANN



## Hamming It Up

### Oceania DX Contest in Fiji

In May 2002, I made the decision to participate in the Oceania DX contest. This is an amateur ham radio event sponsored by the New Zealand Amateur Radio League. Ham radio operators—hams—located on the continent of Australia in the collection of islands known as Oceania would be contacting other hams throughout the world during the second weekend of October.

Several of my ham friends from Down Under suggested Fiji as a prime location for taking part in this event, giving me the idea of combining a vacation with the ham operation. My wife Carol and I contacted the resort manager at WorldMark Denarau Island, **Tui Sikivou**, and he enthusiastically helped us with all logistics. Even with his many daily managerial responsibilities, Tui never skipped a beat as he and his maintenance crew assisted me in putting up the necessary antennas and other preparations.

During our stay on Denarau Island, I was successfully able to contact 590 other amateur ham radio operators, making this contest a grand triumph for me. And the vacation was terrific too! The resort is beautiful and has everything one could hope for: lovely apartments, fantastic swimming pools, sunset serenades, a pristine sandy beach, great bicycling opportunities and, of course, the "Bula Bus." What more could we wish for?

Thank you, Tui, Denarau Island staff and WorldMark for everything you did to help us have a wonderful and successful vacation on Fiji!

Mike and Carol Dormann Seattle, Washington

## e on struction

## **South Shore Phase II, NV**

Phase I of our South Shore Lake Tahoe resort has been delighting WorldMark owners since September 2002; Phase II is now well underway and is scheduled to begin accommodating quests midsummer of this



year. Paving and site work are complete; framing and drywall are in progress for buildings 8,10 and 12; framing has begun for buildings 7, 9 and 11. Upon completion of construction, 51 WorldMark and 59 fractional units will be available.



#### Victoria, BC

The excitement is mounting as our beautiful new resort on Vancouver Island draws nearer to completion. Structural framing for both towers is done; exterior siding is 85% complete; unit finishes are 85% ready in

the east tower and underway on lower levels of the west tower; landscaping and site finishes have commenced.

### **Ongoing Projects**

	No.	Estimated	
Destination	Units	Completion	Status
Angels Camp II, CA	88	August 2003	Foundation to finishing
Seaside, OR	283*	August 2003	Finishing
Sonoma County, CA	228	Summer 2003	Framing underway

\*171 WorldMark, 112 fractional units. Information as of December 2, 2002.

## WorldMark Gift Certificates Perfect for Valentine's Day!

Nothing says "I love you" like a getaway for two – give the gift of WorldMark!

2-night Weekend Getaway - \$299 USD 4-night Midweek Escape - \$399 USD 7-night Dream Vacation - \$795 USD

Call 1-800-457-0103 today to place your order.

Gift certificates are redeemed with FAX credits\* and are subject to Owner Guidelines. Certificates are valid for any size unit (excluding pent-houses) and must be booked within a year for travel no more than two years from the date of issue

\*FAX credits are owner credits used as payment on Adventure Club events (such as Cruise for Credits, Footloose tours and Golden Escapes), creating no additional burden on WorldMark inventory. FAX credits are limited, and this program is based on availability. Additional information is available by calling Owner Services at 1-888-648-7363.



# your home on the web

There's never been a better time to be a WorldMark owner, and some of the most exciting club innovations are happening inside the WorldMark Web site. The biggest news: Online reservations—also known as e-booking—are now available for all North American owners. Not only can you book your next vacation at your convenience, but you can access such account information as credit balances, dues and contract information in the secure "Owners

Here are some online guidelines that are sure to help:

## getting there

You can access the owner Web site directly by typing "www.worldmarktheclub.com" in the address (URL) field of your Web browser. We recommend that you download the most current version of Microsoft's Internet Explorer or Netscape Communicator to access the site; versions earlier than 4.0 of either will seriously limit your ability to take advantage of some of the site's features.



Hint: Add the WorldMark site to your browser's "Favorites" list by holding down the "Control" key and the letter "D" to save the page.

## get the scoop

You've typed in the address and gotten to the home page, where to now? We suggest "The Resorts," where you'll find all the information you need to arrange your next WorldMark vacation. There's a page for every resort in the WorldMark network, including our affiliates. You can research unit and resort amenities and even connect to the Web sites of local attractions and activities that will help you plan your days.



Hint: Take advantage of the many Chamber of Commerce Web site links provided. Our personal favorite is Las Vegas, where we learned the fun fact that more than 100,000 couples get married there each year!

## FOLLOW that impulse

Want to get away for a few days? Each month you'll find a list of resorts on special for the following month. Choose the location you'd like to visit, give your vacation counselor a quick call and pack your bags!

Another place to look for smashing deals is "Trendwest Travel," where your travel agents rustle up bargain tour and travel packages. You'll discover listings for name-brand cruises; vacation packages to exotic locations from Club Med and other travel companies; and last minute hotel deals for cities all over the world.



Hint: Unlike the Adventure Club, these trips are not available for credits. But if you have the inclination to venture outside WorldMark in the next month or two, this should definitely be the first place you look.

## FOR YOUR EYES ONLY

After you've browsed the WorldMark universe, you're ready to make your reservations by clicking on "Owners Only." If you haven't already registered, you'll need your WorldMark Owner Number and e-mail address. The registration process is short and simple, and you'll receive your PIN within an hour.

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To make a new reservation, click on "Vacation Planning" and choose your resort, type of room and the month in which you'll be vacationing. You'll see a calendar for that month and the next three months, giving you an idea of how much space is available. Enter the dates of your stay, calculate the credits needed and check out. It's that easy!



Hint: Only vacation credit and bonus time resort reservations may currently be booked online.

Cancellations and other reservation requests—
including Adventure Club and Inventory Specials—
must be directed to the Vacation Planning Center 1-800-457-0103.

## paper or plastic

We know that many of you save every issue of *Destinations* magazine you receive. Some of you are probably ready to do a little recycling. In the coming months, we'll be building an electronic library of past issues so that you can have all of your club and resort information at your fingertips without hitting the stacks!

This month in the "Owner's Only" area of the Web site, you'll find *Destinations* in PDF format along with supplemental articles.



Hint: To open an archived Destinations in a new browser window, right click on the link and select "Open in New Window" from the mini drop-down menu.

## we need you

Our fondest wish is to provide you with the same level of rich, comfortable and compelling service online as you experience when you visit Palm Springs, Branson or Mariner Village. We'll soon be adding forms to collect your comments which will help us to continue to add features to make your vacation ownership more valuable for you.



## POCOLION

If you haven't yet visited the Vacation Forum, you're in for a real treat! With over 3,000 registered users, this lively discussion board is WorldMark's own version of the famed literary Algonquin Round Table, where our owners discuss the finer points of vacationing WorldMark-style. Going to Lake Tahoe and want to know the real differences between WorldMark Tahoe and the new WorldMark South Shore? Want some advice on what to do in Lake of the Ozarks? lust got back from Fiji and can't wait to share a funny story about your snorkel guide? The forum is the place.

Visit the forum by clicking on the Forum icon on the WorldMark home page.



kehecub.com

# TALKING ABOUT AN EUOLUTION

OWNER EDUCATION COMES OF AGE

rom its humble beginnings to its current state-of-the-art presence in person and on the Web, the Owner Education Program has evolved into one of WorldMark's most sophisticated owner services. Since its inception, Owner Education has schooled hundreds of thousands of owners in the art of maximizing their ownership benefits: 2002 alone saw the participation of 26,000 WorldMark owners in classes and presentations throughout the U.S., Canada and Australia.

#### Cookies and Questions

Owner Education Information Manager CarolAnn Stucky recently took a quick trip down memory lane. "In the early years, owners would bring their referrals down to the sales offices, but they didn't necessarily want to see another presentation. I would take them on a special 'owner tour' where I would offer them snacks and answer any questions they had, and that's how Owner Ed was born!"

By April 1992, CarolAnn was answering frequently asked questions in a more structured manner; the service officially became the Owner Education Department in September 1994. Once Trendwest went online, Owner Education went with it. The extremely popular Owners' Forum first appeared in 1996 as a Web page that listed different owner questions

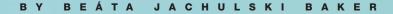
with answers each month; it soon became a discussion forum where owners could post their questions about even the most obscure topics and engage in virtual conversations with thousands of their fellow owners.

#### Live From Redmond

The program took a giant step forward on July 31, 2002, when a test group of 35 participants in three countries dialed an 800 number to connect them to WorldMark's first interactive online Owner Education class. With owners using a wide variety of computers and everything from dial-up modems to DSL lines, the experiment provided a valuable opportunity to gauge both the complexity of coordinating an interactive forum and the potential for growth in this area. The participating owners were wildly enthusiastic about the experience and particularly appreciated the transcript of the session that was e-mailed to each of them.

## Streaming Video of Consciousness

Last December, just in time for the holiday season, WorldMark owners and other interested parties received the gift of knowledge in the form of the first Owner Education Web presentation. The 30-minute program, which is online today, offers a concise educational experience in a multi-media format: streaming video guides owners through the basics of club ownership; accompanying PowerPoint slides zoom in and highlight topics being covered in the video classroom; and an interactive text area provides constantly updated information including questions and answers instigated throughout the presentation.





The benefits of this particular online education arrangement are abundant. Since the class is a Web presentation (as opposed to a Web broadcast, which is time-specific) attendees can access the course at their convenience. With no special password needed for classroom admission, the presentation is accessible not just to owners, but also to referrals and anyone else curious about WorldMark ownership. Viewers can download slides for future reference and attend the class as often as they desire. They can also start, stop and re-start as often as they need, making it a very convenient way to learn.

### Easy To Be Smart

WorldMark ownership is a straightforward concept with a wide variety of unique benefits. The challenge for many owners is learning how to best work with club guidelines in order to get the most out of their ownership. With so many different information options now available, mastering those guidelines is easier than ever. Whether it's the highly



#### WORLDMARK IS COMMITTED

to your safety, and that includes the security of your personal data while you use the WorldMark Web site. When you visit the "Owners Only" area, you need to enter your Owner Number and PIN. Behind the scenes, this area of the Web site uses an encryption method called Secure Socket Layer (SSL)—the Internet standard for secure transactions—to guard the information you access and submit online.

We recommend that you always use the most up-to-date version of either Netscape's Navigator or Microsoft's Internet Explorer browsers. The strongest level of encryption commercially available today is 128-bit. Though lower levels of encryption, such as 40- and 56-bits, are still widely accepted for online shopping, most financial institutions will only allow users to conduct online transactions such as banking and stock trading using 128-bit encryption.

What's the difference between 40- and 128-bit encryption? Put simply, when a 128-bit secure connection is established between your browser and a server, it is nearly impossible to decode the data

passed back and forth using today's technology.

Decoding—also sometimes referred to as "hacking"—
a 40-bit transaction would require that someone try
approximately one trillion different combinations
of numbers. Though difficult, this feat could be

accomplished in just a few hours using a single PC. In comparison, a similar attempt at a 128-bit transaction would require one to try 3.4 trillion billion billion billion combinations—an effort that would take hundreds of supercomputers acting together billions of years to perform. So while no communication is 100% secure, 128-bit SSL is the closest you can get to it today.

In early 2003, the WorldMark "Owners Only" area will begin to require that all secure connections be 128-bit, and we want you to be prepared. If you are using an older version of Netscape, Internet Explorer or AOL and your secure connections are either 40- or 56-bit, you will need to upgrade in order to take advantage of WorldMark's owner features like online account management and reservations.

Visit the WorldMark Web site for the latest updates for the 128-bit release schedule.

BY KEITH WALSH

# SAFETY IN NU SECURING YOUR ONLINE EXP

## INFORMATION. PLEASE!

If you are using Internet Explorer, here is how to tell whether your browser has 128-bit encryption:

- I. Start Internet Explorer.
- 2. Click the "Help" option at the top of the browser so that the help menu appears.
- 3. Choose "About Internet Explorer" from the drop-down menu.



4. In the window that opens up, you should see "Cipher Strength: 128-bit."



If you access the Internet using America Online, you will need to have AOL version 5 or higher. To download the latest version, go to keyword: upgrade.

For information about upgrading your browser, click on "Help" on the WorldMark home page.

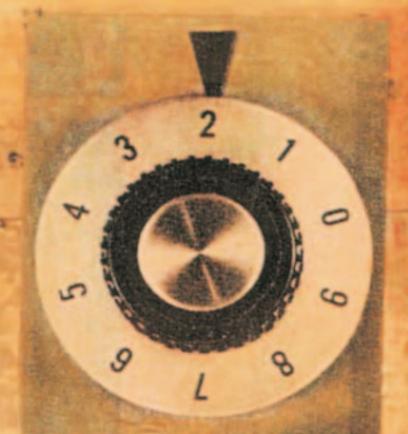
# MBERS

## YOU ARE OUR GOLD STANDARD

At WorldMark, your personal information is precious. Our owners are our greatest assets and the information protection policies to which the company adheres are world-class. Encryption technology is put to use in "Owners Only" features on the Web site, but even tighter defenses are in place to safeguard the company's internal computer network traffic. Firewalls, which keep intruders out of the company's network, are in place and employee access to customer data is tightly regulated according to job function.

One of the many benefits Trendwest is seeing from its acquisition by Cendant is that we now have access to some of the best computer network security professionals in the world. As a company whose reach spans many continents, Cendant adheres to the strictest international laws regarding information protection. This means that our Information Services staff has high standards to meet and the resources to meet them.

Network firewalls, access control and encryption technologies may not be the most fascinating topics of conversation, but a solid fortress for data is necessary in today's connected world. At WorldMark, we're doing everything we can to make sure your privacy is protected and your trust in us is well placed.



# advertures



Fishing in British Columbia, Canada

#### August 1 - 3, 2003 7,640 credits per person, double occupancy

Hook into huge Pacific Chinook salmon, halibut, lingcod and red snapper in the deep waters off Vancouver Island in British Columbia. Breathe in the salty ocean air aboard a comfortable deep-sea cabin cruiser with plenty of deck space, heated cabins and lavatory facilities. Tackle and gear is provided, including top quality mooching rods with star drag reels and drift fishing lures. A professional skipper and deckhand will render any assistance needed with equipment and guide you right to where the fish are biting using the most advanced electronic navigation and fish-finding technology available. At the end of each day your catch will be cleaned, bagged, labeled and refrigerated, ready to leave for Vancouver with you.

The Canadian Princess Resort offers the perfect complement of convenience and comfort after a day of vigorous sea activity, with accommodations that include two double beds and cable television in each room. The Stewart Dining Room, aboard a 235-foot ship docked at the resort, features an extensive a la carte menu and two inviting lounges where you can relax and swap fish tales after a full day of excitement.

#### Package Includes:

Round-trip airfare from Vancouver B.C. Airport to Vancouver Island Two nights' accommodation Two full day guided fishing excursions, tackle and packaging

Subject to change and availability. All rates are based on double occupancy. Cash 'n' Credits options available. Flight from Vancouver International Airport to Vancouver Island included. Flights into Vancouver International Airport must arrive by 12:00 p.m. on August 1 in order to connect with the chartered flight, which will assemble the group at 1:30 p.m. For assistance with connecting flights, please call Trendwest Travel at 800-953-5511.



PHOTO COURTESY OF OAK BAY MARINE GROUP

# exchange direct

have some fun: on the slopes, in the sun!

> Capistrano, California Carlsbad, California Fairmont, British Columbia **Grand Cayman Island, Caribbean** Kauai, Hawaii Mazatlan, Mexico Oahu. Hawaii **Puerto Vallarta, Mexico Newport, Oregon** Santa Fe, New Mexico Scottsdale, Arizona Sun Valley, Idaho

Exchange fee of \$129 USD applies. One bedroom unit = 9,000 Vacation Credits; 2 bedroom unit = 10,000 Vacation Credits. For more information on these popular exchange destinations. call the Vacation Planning Center at 1-800-457-0103.

## Seven Nights, Four Ports, Endless Fun

#### Western Caribbean Cruise

Let someone else worry about carpools, committees and commitments. You're on Carnival Cruise Line's newest and largest ship Glory, reveling in the meticulous service on board and in the exotic delights of Key West, Belize and Mexican ports of call. Celebrar una fiesta!

Seven-night Western Caribbean cruise on the Glory departs Port Canaveral, Florida for Key West, Belize City, Cozumel and Merida, Mexico September 27 - October 4, 2003 Inside cabin: 21,000 credits for two Inside deluxe cabin: 22,500 credits for two Outside cabin: 25,500 credits for two Balcony cabin: 30,500 credits for two Outside quad cabin: 37,000 credits for four

Cruises subject to change and availability. All rates are based on double occupancy excluding guad cabins. Tax and port fees included. Air and \$129 USD exchange fee not included. Cash 'n' Credits options available. Call 1-800-457-0103 for reservations.

## **Ecstasy and Thee Baja Cruise**

The dog days of summer can be man's best friend when every wish is being granted aboard Carnival Cruise Line's Ecstasy. Take a steam at the Nautica Spa, try your hand at a little blackjack at the casino, indulge in the sumptuous cuisine and squeeze every last drop out of summer.

Three-night Baja Mexico cruise on the Carnival Ecstasy departs Los Angeles for Ensenada August 8 - 11, 2003;

August 29 - September 1, 2003 Inside cabin: 13,500 - 14,000 credits for two Outside cabin: 15,500 - 16,500 credits for two Outside quad cabin: 27,500 - 29,000 credits for four

Cruises subject to change and availability. All rates are based on double occupancy excluding guad cabins. Tax and port fees included. Air and \$129 USD exchange fee not included. Cash 'n' Credits options available. Call 1-800-457-0103 for reservations.

## Footloose and Fingerprints at The Disneyland® Resort



Calling all solo travelers! Bring a youngster along as you indulge your own inner child for three days of fairy tales and fantasy. Single parents and favorite aunts and uncles are invited to join other Footloose (solo adults) and Fingerprints (children) in the magical world of The Disneyland® Resort.

Now featuring the two incredible theme parks of Disney's California Adventure<sup>™</sup> Park and Disneyland<sup>®</sup>, The Disneyland® Resort offers thrilling rides and attractions, unforgettable shows and dazzling nighttime parades with fantastic fireworks and special effects. Small wonder the young, the old and everyone in-between keep coming back again and again!

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**Footloose and Fingerprints** at The Disneyland® Resort June 18 - 21, 2003 11,750 credits for room\* and one adult 2,625 credits for each child age ten and over (or adult) in same room 2.000 credits for each child up to age nine in same room

\*Rooms can sleep up to two adults and three

Package Includes: Three nights' accommodation at Disney's Paradise Pier<sup>™</sup> Hotel, Anaheim, California (double occupancy) Three-Day Park Hopper® Passes with unlimited admission for one adult and one child to the two parks One breakfast with the **Disney characters** 

Call 1-800-457-0103 today and don't forget to pack your Mickey ears!

Package subject to change and availability. Airfare not included. All rates are based on double occupancy. For best rates on car rental and airfare, book early by calling Trendwest Travel at 1-800-953-5511 today. Cash 'n' Credits options available.



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